**VICTOR MAKANJUOLA**

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**Objective:**

Dedicated and compassionate Direct Support Staff with a proven track record of providing exceptional care and support to individuals with diverse needs. Seeking to leverage my experience and skills to make a positive impact on the lives of those in need of assistance.

**Summary:**

Experienced Direct Support Staff with over [X years] of experience in assisting individuals with developmental disabilities, mental health challenges, and other special needs. Proficient in providing personalized care, implementing individualized support plans, and fostering a supportive environment conducive to growth and independence.

**Skills:**

* Personal Care Assistance
* Behavior Management
* Medication Administration
* Crisis Intervention
* Individualized Support Planning
* Communication Skills
* Empathy and Compassion
* Team Collaboration
* Record-keeping and Documentation
* First Aid/CPR Certification

**Experience:**

**\*Direct Support Staff | Destiny Group Home, USA | [2022 - Present]**

* Provided direct care and support to individuals with developmental disabilities in a residential setting.
* Assisted clients with activities of daily living, including bathing, grooming, dressing, and meal preparation, while promoting independence and dignity.
* Implemented individualized support plans tailored to the unique needs and preferences of each client, focusing on skill-building and goal attainment.
* Utilized positive reinforcement techniques and behavior management strategies to promote positive behaviors and minimize challenging behaviors.
* Administered medications according to prescribed schedules and documented all medication administrations accurately.
* Responded effectively to crisis situations, utilizing de-escalation techniques and following established protocols to ensure the safety and well-being of clients and staff.
* Collaborated with interdisciplinary team members, including case managers, therapists, and healthcare professionals, to coordinate and optimize client care.
* Maintained detailed records and documentation, including daily progress notes, incident reports, and medication logs, ensuring compliance with regulatory standards and agency policies.

**Certifications:**

* First Aid/CPR Certification
* Medication Administration Certification (CMT)
* Crisis Prevention and Intervention Training (MANDT)

**References:**

**Available upon request.**